



U.S. Department of Justice
Immigration and Naturalization Service
Intelligence Division
Forensic Document Laboratory (FDL)

Memorandum

TO: 9/11 Law Enforcement Privacy

FROM:

DATE: 19 September 2001

RE: Saeed A. A. A. AL-GHAMDI

FBI personnel delivered Saudi passport #C573895 in the identity of Saeed A. A. A. AL-GHAMDI (DPOB 21 November 1979, Babgorashi, Saudi Arabia) to the FDL for forensic examination. AL GHAMDI was allegedly one of the hijackers on UA 93, which crashed in rural Pennsylvania. The following information was obtained from the document and computer checks.

The passport showed issuance in Madina, Saudi Arabia, on 10 June 2001. Cachets in the document indicate that the passport was for one-way travel to the United States.

17* June 2001 Departed Saudi Arabia (port unknown)
17 June 2001 Entered UAE via Abu Dhabi
27 June 2001 Departed UAE via Dubai
27 June 2001 Entered USA via Orlando on VS 15 (visa issued Jeddah on 12 June 2001).

(*NOTE: There is a one-day margin of error on these dates due to conversion from the Islamic calendar.)

The passport also contained a Schengen visa issued by the French Consulate in Jeddah on 11 June 2001. No cachets from the Schengen states were found in the passport.

The State Department has confirmed issuance of the U.S. visa. DOS records also indicate that the subject had been granted a previous visa in Jeddah on 4 September 2000 in passport #B516922. There is no indication in NIIS that this document was used for entry.

AL GHAMDI may have travelled with another person when he entered the United States. AL GHAMDI listed his address as a hotel (unspecified) in Orlando, FL. Another passenger on the same flight, FAYEZ BANIHAMMAD (DOB 19 March 1977, UAE passport #A0929256), arrived on the same flight and listed his destination as the Hyatt on International Drive in Orlando.



AN ASCLD/LAB® ACCREDITED LABORATORY SINCE FEBRUARY 2001



Law Enforcement Sensitive



U.S. Department of Justice
Immigration and Naturalization Service
Intelligence Division
Forensic Document Laboratory (FDL)

HQ 739.6
FDL 01-04309-D
RE: 265D-NY-280350

September 21, 2001

Diana Harrison, Acting Chief of Questioned Documents Unit
Federal Bureau of Investigation
935 Pennsylvania Avenue, NW
Washington, D.C. 20535
(202) 324-3000

EXHIBITS

Exhibit Q169: Kingdom of Saudi Arabia Passport No. C573895 in the name of SAEED AL GHAMDI.
Exhibit K117: Kingdom of Saudi Arabia Passport No. C165015 in the name of ABDULAZIZ AL OMARI.

FINDINGS

Microscopic, instrumental and comparative examination of the above-described evidence resulted in the following findings:

1. **Exhibit Q169 was received in a worn and soiled condition, emitting a strong odor akin to petroleum products.** The presence of wrinkled pages and inks that have bled throughout the passport can be attributed to exposure to moisture/solvents.
2. **Exhibit Q169 is genuine.** The passport conforms to comparable genuine Saudi Arabian passports on file in the INS/FDL reference collection. An examination of Exhibit Q169 did not reveal any physical evidence of page substitution, photograph substitution or biographical data alteration.
3. **The U.S. Machine Readable Visa (MRV) on page 13 of Exhibit Q169 is genuine.** The MRV conforms to comparable genuine specimens on file. An examination of the MRV did not reveal any physical evidence of alteration.
4. **The Schengen Visa on page 11 of Exhibit Q169 is genuine.** The Visa conforms to comparable genuine specimens on file. An examination of the Visa did not reveal any physical evidence of alteration.
5. **Due to the extent of moisture damage, the U.S. admission stamp impression on page 12 of Exhibit Q169 is illegible; therefore a proper comparative examination cannot be conducted.**



AN ASCLD/LAB® ACCREDITED LABORATORY SINCE FEBRUARY 2001



Law Enforcement Sensitive

INS/FDL Forensic Report #01-04309-D

September 21, 2001

Page 2

6. **Exhibit K117 is genuine.** The passport conforms to comparable genuine Saudi Arabian passports on file in the INS/FDL reference collection. An examination of Exhibit K117 did not reveal any physical evidence of page substitution, photograph substitution or biographical data alteration.
7. **The U.S. Machine Readable Visa (MRV) on page 19 of Exhibit K117 is genuine.** The MRV conforms to comparable genuine specimens on file and was determined to be genuine. An examination of the MRV did not reveal any physical evidence of alteration.
8. **The Schengen Visa on page 17 of Exhibit K117 is genuine.** The Visa conforms to comparable genuine specimens on file. An examination of the Visa did not reveal any physical evidence of alteration.
9. **U.S. admission stamp impressions "NYC 5092" on page 18 and the attached INS form I-94 Departure Record conform to comparable genuine stamp impressions on file.**

REMARKS:

The findings in this report are concerned with the physical properties of the evidence and do not address the subject of fraudulent issuance. Ten workdays notice with the return of the evidence and a subpoena is required for testimony. The above referenced evidence was hand delivered to the INS/FDL on 9/19/01 and will be returned by hand to the submitter.

John J. Ross, Jr.
Supervisory Forensic Document Examiner



AN ASCLD/LAB® ACCREDITED LABORATORY SINCE FEBRUARY 2001



Law Enforcement Sensitive

Date	LName	FName	DOB	Doc	DocNum	Flight	Embar	POE	US Address	City	State	Dep
6/27/00	Jarrah	Ziad	5/11/75	LB	1619505	DL 131	MUC	ATL	150 Airport Ave	Venice	FL	10/7/00
10/29/00	Jarrah	Ziad	5/11/75	LB	1619505	DE 7178	FRA	TPA	150 Airport Ave	Venice	FL	
11/25/00	Jarrah	Ziad	5/11/75	LB	1619505			MIA	150 E Airport Ave	Venice	FL	12/26/00
1/5/01	Jarrah	Ziad	5/11/75	LB	1619505	CO 37	DUS	NEW	150 Airport Ave	Venice	FL	1/26/01
2/25/01	Jarrah	Ziad	5/11/75	LB	1619505	CO 37	DUS	NEW	106 Falls of Venice	Venice	FL	3/30/01
4/13/01	Jarrah	Ziad	5/11/75	LB	1619505	KL 621	AMS	ATL	106 Falls of Venice	Venice	FL	7/25/01
6/27/01	Al Ghamdi	Saeed	11/21/79	SA	C573895	VS 15						
6/27/01	Banihammad	Fayez	3/19/77	AE	A0929256	VS 15						
8/5/01	Jarrah	Ziad	5/11/75	LB	1619505	CO 37	DUS	NEW	4641 Bougainvilla Dr	Fort	FL	

The FBI people brought over the remains of a visa, on which the passport number and identity information were still legible. NIIS queries show that the subject, Ziad JARRAH (DPOB 11 May 1975, Lebanon) had made six entries to the United States since spring of 2000. He appears to have travelled alone on these flights. The particulars are attached.

Also on the attachment is the entry information on another identity queried by FBI, identified from a photo-copied Saudi passport also retrieved. That person, Saeed AL GHAMDI (DPOB 21 November 1979, Saudi Arabia), had one entry in summer 2001. A passenger on the same flight had a UAE passport and also listed a hotel address. This appeared unusual, as most of the people on that flight were families visiting Disney World and other Orlando attractions, so it is possible that this person, Fayez BANIHAMMAD (DPOB 19 March 1977, United Arab Emirates), was related to AL GHAMDI.

NIIS printouts for all of the above were given to the FBI representatives.

IMMIGRANT INFORMATION SYSTEM
DETAIL VIEW

DATE: 10/13/01
TIME: 12:20:28

LN: ALGHAMDI
PASSPORT NUMBER : C573895
ARRIVAL :
ADMISSION NUMBER : 07079203108
ADMISSION CLASS : B2
ADMISSION DATE : JUN 27, 2001
ADMITTED TO DATE : DEC 26, 2001
PORT OF ENTRY : ORLANDO FL
INSPECTOR NUMBER : 9/11 Law Enforcement Privacy
VISA ISSUE POST : JEDDAH
VISA ISSUE DATE : JUN 10, 2001
ARRIVAL CARRIER : VS VIRGIN ATLANTIC AIRLINES
AIRLINE FLIGHT NUMBER : 00015
INTENDED STREET ADDRESS : HOTEL TRAVEL MODE: AIR
INTENDED CITY ADDRESS : ORLANDO
MICROFILM NUMBER : STATE: FLORIDA
DEPARTURE DATE : ACTUAL DEPARTURE CARRIER :
PORT OF DEPARTURE : ACTUAL DEPARTURE FLIGHT #:
PF1=NEXT PAGE PF2=PRIOR PAGE PF4=RETURN PF5=HELP PF6=MAIN MENU SCREEN HELP:
PF7=FIRST PAGE PF8=LAST PAGE PF10=INQUIRY
II900021 LAST PAGE DISPLAYED

16:53:40

INS INSPECTION RESULTS

090403 T2MRM904
T2PRM907

TID=M7MV A182 ORLANDO, INT'L AP (TERM 4)

VIRGIN ATLANTIC AIRWAY

FLIGHT#: VS 151

CNTRY: SA SAUDI ARABIA

SEX: M

DOC TYPE: V #: C571895

FRST: SAIED

DOB: 112179

DNAME (LAST): ALGHAMDI

[REDACTED] R-INS INSPECTOR-B

DTE: 06272001 TIME: 1849

REFR BY:

SON:

ECT SPEAKS VERY LITTLE ENGLISH. NO RETURN TICKET, NO ADDRESS LISTED; PLEASE

STION.

FRST: 9/11 Law Enforcement Privacy

SNAME (LAST):

SA SAUDI ARABIA

NATIONALITY:

DISPOSITION:

B2 TEMPORARY VISITOR FOR PLEASURE

CHARGE (CODED):

LOOKOUT MATCH? (Y/N)

DEFERRED TO POE:

06/27/2001 18:59

SECONDARY OFFICER:

[REDACTED] -INS INSPECTOR-B

COMMENTS:

REFERRAL CODE:

TOURIST. VALID DOCS. SUFFICIENTLY FINANCED. B-2, SIX MONTHS.

(PF1=HELP) (PF2=FLD HELP) (PF3=MAIN MENU) (PF4=PREV MENU) (PF9=VIEW ACCESS)
(PF14=LINKLIST) (PF15=PREV LINKLIST) (PF16=PRINT) (PF17=HOME BASE)

Admission Number
070792031 08

U.S. IMMIGRATION
ORL ADMITTED

060

JUN 27 2001

Immigration and
Naturalization Service
I-94
Arrival Record

CLASS B-2
UNTIL DEC 26 2001

1. Family Name ALGHAMDI		3. Birth Date (Day/Mo/Yr) 21/11/1979	
2. First (Given) Name SALAH		5. Sex (Male or Female) male	
4. Country of Citizenship KSA		7. Airline and Flight Number 015 VS15	
6. Passport Number C573895		9. City Where You Boarded London	
8. Country Where You Live KSA		11. Date Issued (Day/Mo/Yr) 10/6/2001	
10. City Where Visa Was Issued JEDDAH			
12. Address While in the United States (Number and Street) Hotel			
13. City and State Orlando, FL			

WELCOME TO THE UNITED STATES



DEPARTMENT OF THE TREASURY
UNITED STATES CUSTOMS SERVICE
CUSTOMS DECLARATION

FORM APPROVED
OMB NO. 1515-0041

19 CFR 122.27, 148.12, 148.13, 148.110, 148.111

000000460

Each arriving traveler or head of family must provide the following information (only ONE written declaration per family is required):

- Name: Saeed A. A. AL-Ghamdi
LAST FIRST MIDDLE INITIAL
- Date of Birth: 21/11/1979 3. Airline/Flight: 015
Day Month Year
- Number of family members traveling with you: _____
- U.S. Address: Hotel
City: Orlando State: FL
- I am a U.S. Citizen: YES NO
If No, Country: KSA
- I reside permanently in the U.S.: YES NO
If No, Expected Length of Stay: 1 month
- The purpose of my trip is or was: BUSINESS PLEASURE
- I am/we are bringing fruits, plants, meats, food, soil, birds, snails, other live animals, farm products, or I/we have been on a farm or ranch outside the U.S.: YES NO
- I am/we are carrying currency or monetary instruments over \$10,000 U.S. or foreign equivalent: YES NO
- The total value of all goods I/we purchased or acquired abroad and am/are bringing to the U.S. is (see instructions under Merchandise on reverse side): \$ 500 U.S. Dollars

▶ MOST MAJOR CREDIT CARDS ACCEPTED.
SIGN ON REVERSE SIDE AFTER YOU READ WARNING.
(Do not write below this line)

INSPECTOR'S NAME: SKANIR BREA
BADGE NO.: JUN 27 2001

Paperwork Reduction Act Notice: The Paperwork Reduction Act of 1995 says we must tell you why we are collecting this information, how we will use it and whether you have to provide it. We ask for this information to ensure that Customs, Agriculture and Agency laws of the United States. We need this information to ensure that travelers are complying with the laws and to allow us to verify and collect the right amount of duties and taxes. Your response is voluntary.
Statement required by 5 CFR 1320.21: The estimated average burden associated with this collection of information is 3 minutes per respondent or recipient depending on individual circumstances. Comments concerning the accuracy of this burden estimate and suggestions for reducing this burden should be directed to U.S. Customs Service, Paperwork Management Branch, Washington, DC 20228, and to the Office of Management and Budget, Paperwork Reduction Project (1515-0041), Washington, DC 20503.

Customs Form 5059B (092089)

REQ #20-1 and 2

9/11 Law Enforcement Privacy

9/11 Law Enforcement Privacy

Admission Number

220556445 06

Immigration and Naturalization Service

I-94 Arrival Record

U.S. IMMIGRATION ORIGIN ADMITTED

JUN 27 2001

B2

CLASS UNTIL

DEC 26 2001

1. Family Name BANI, HAMMAD		3. Birth Date (Day/Mo/Yr) 190377	
2. First (Given) Name ABU, HADI		5. Sex (Male or Female) MALE	
4. Country of Citizenship Emirates		7. Airline and Flight Number U.S. 15	
6. Passport Number A0929256		9. City Where You Boarded Dub	
8. Country Where You Live Emirates		11. Date Issued (Day/Mo/Yr) 180601	
10. City Where Visa Was Issued Orlando			
12. Address While in the United States (Number and Street) HYATT INTERNATIONAL DR			
13. City and State Orlando FL			

WELCOME TO THE UNITED STATES



DEPARTMENT OF THE TREASURY
UNITED STATES CUSTOMS SERVICE
CUSTOMS DECLARATION

FORM APPROVED
OMB NO. 1515-0041

19 CFR 122.27, 148.12, 148.13, 148.110, 148.111

Each arriving traveler or head of family must provide the following information (only ONE written declaration per family is required):

- Name: FAYEZ RASHID AHMED HASSAN
- Date of Birth: 1973-12-17 3. Airline/Flight: 015
- Number of family members traveling with you: _____
- U.S. Address: HOTEL Hyatt
City: Orlando State: FL
- I am a U.S. Citizen: YES NO
If No, Country: UAE
- I reside permanently in the U.S.: YES NO
If No, Expected Length of Stay: 1 month
- The purpose of my trip is or was BUSINESS PLEASURE
- I am/we are bringing fruits, plants, meats, food, soil, birds, snails, other live animals, farm products, or I/we have been on a farm or ranch outside the U.S.: YES NO
- I am/we are carrying currency or monetary instruments over \$10,000 U.S. or foreign equivalent: YES NO
- The total value of all goods I/we purchased or acquired abroad and am/are bringing to the U.S. is (see instructions under Merchandise on reverse side): \$ 500 US Dollars

▶ MOST MAJOR CREDIT CARDS ACCEPTED.
SIGN ON REVERSE SIDE AFTER YOU READ WARNING.

(Do not write below this line)
INSPECTOR'S NAME _____
BADGE NO. _____
JUN 27 2001

Paperwork Reduction Act Notice: The Paperwork Reduction Project (1515-0041) says we must collect why we are collecting this information, how we will use it and whether you have to give it to us. We ask for this information to ensure that travelers are complying with the laws and Agriculture and Currency laws of the United States. We will ensure that travelers are complying with these laws and to allow us to figure and collect the right amount of duties and taxes. Your response is mandatory.

Statement required by 5 CFR 1320.21: The estimated average burden associated with this collection of information is 3 minutes per respondent or recordkeeper depending on individual circumstances. Comments concerning the accuracy of this burden estimate and suggestions for reducing this burden should be directed to U.S. Customs Service, Paperwork Management Branch, Washington, DC 20228, and to the Office of Management and Budget, Paperwork Reduction Project (1515-0041), Washington, DC 20503.

Customs Form 5059B (092089)

9/11 Law Enforcement Privacy

REQ #20-1 and 2

00000088

NIXDTVW

NON-IMMIGRANT INFORMATION SYSTEM

DATE: 10/13/01

DETAIL VIEW

TIME: 11:12:29

LN: BANIHAMMAD
PASSPORT NUMBER
ARRIVAL

FN: ABU DHABI DOB: 03/19/1977 COC: UAE
: A0929256 GENDER: M COR: UAE

ADMN REC: 1 OF 1

MISSION NUMBER : 22055644506
MISSION CLASS : B2
ADMISSION DATE : JUN 27, 2001
ADMITTED TO DATE : DEC 26, 2001
PORT OF ENTRY : ORLANDO FL

9/11 Law Enforcement Privacy

INSPECTOR NUMBER :
VISA ISSUE POST :
VISA ISSUE DATE : JUN 18, 2001

ARRIVAL CARRIER : VS VIRGIN ATLANTIC AIRLINES

AIRLINE FLIGHT NUMBER : 00015 TRAVEL MODE: AIR

INTENDED STREET ADDRESS: HYATT INTERNATIONAL DR

INTENDED CITY ADDRESS : ORLANDO STATE: FLORIDA

MICROFILM NUMBER :

DEPARTURE

ACTUAL DEPARTURE CARRIER :

DEPARTURE DATE :

ACTUAL DEPARTURE FLIGHT #:

PORT OF DEPARTURE :

SCREEN HELP:

PF1=NEXT PAGE PF2=PRIOR PAGE PF4=RETURN PF5=HELP PF6=MAIN MENU

PF7=FIRST PAGE PF8=LAST PAGE PF10=INQUIRY

NI900021 LAST PAGE DISPLAYED

Law Enforcement Sensitive

Date	LName	FName	DOB	Doc	DocNum	Flight	Embar	POE	US Address	City	State	Dep
6/27/00	Jarrah	Ziad	5/11/75	LB	1619505	DL 131	MUC	ATL	150 Airport Ave	Venice	FL	10/7/00
10/29/00	Jarrah	Ziad	5/11/75	LB	1619505	DE 7178	FRA	TPA	150 Airport Ave	Venice	FL	
11/25/00	Jarrah	Ziad	5/11/75	LB	1619505			MIA	150 E Airport Ave	Venice	FL	12/26/00
1/5/01	Jarrah	Ziad	5/11/75	LB	1619505	CO 37	DUS	NEW	150 Airport Ave	Venice	FL	1/26/01
2/25/01	Jarrah	Ziad	5/11/75	LB	1619505	CO 37	DUS	NEW	106 Falls of Venice	Venice	FL	3/30/01
4/13/01	Jarrah	Ziad	5/11/75	LB	1619505	KL 621	AMS	ATL	106 Falls of Venice	Venice	FL	7/25/01
6/27/01	Al Ghamdi	Saeed	11/21/79	SA	C573895	VS 15						
6/27/01	Banihammad	Fayez	3/19/77	AE	A0929256	VS 15						
8/5/01	Jarrah	Ziad	5/11/75	LB	1619505	CO 37	DUS	NEW	4641 Bougainville Dr	Fort	FL	

The FBI people brought over the remains of a visa, on which the passport number and identity information were still legible. NIIS queries show that the subject, Ziad JARRAH (DPOB 11 May 1975, Lebanon) had made six entries to the United States since spring of 2000. He appears to have travelled alone on these flights. The particulars are attached.

Also on the attachment is the entry information on another identity queried by FBI, identified from a photo-copied Saudi passport also retrieved. That person, Saeed AL GHAMDI (DPOB 21 November 1979, Saudi Arabia), had one entry in summer 2001. A passenger on the same flight had a UAE passport and also listed a hotel address. This appeared unusual, as most of the people on that flight were families visiting Disney World and other Orlando attractions, so it is possible that this person, Fayez BANIHAMMAD (DPOB 19 March 1977, United Arab Emirates), was related to AL GHAMDI.

NIIS printouts for all of the above were given to the FBI representatives.

MEMORANDUM FOR THE RECORD

EVENT: Interview

DATE: March 17, 2004

Special Access Issues: None

Prepared by: Janice Kephart-Roberts, Joanne M. Accolla

Team Number: 5

Location: U.S. Customs and Border Protection, Ronald Reagan Building,
14th & Pennsylvania Ave. NW, Washington, DC

Participants: Non-Commission: Customs Inspector, Orlando
Alex Damen, Counsel CBP

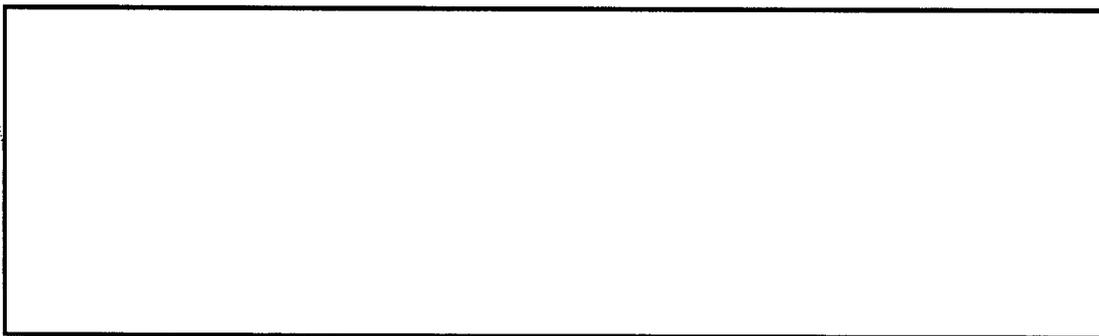
*primary Saeed al Ghamdi
6-27-01*

Participants: Commission – Janice Kephart-Roberts, counsel
Joanne M. Accolla, Staff Assistant

JKR asked if has been interviewed by anyone else, FBI, DOJ IG, DHS, CBP -
replied no.

JKR then showed Saeed's travel documents, pages from the passport that survived
the crash in Pennsylvania; non-immigrant information system review of his entry record,
the I-94 arrival record, the INS inspection results that have comments and reasons
for referral, Saeed's customs declaration; and an analysis from the Forensic Document
Lab.

Background:



JKR asked about the core aspects of the training.

[] said the main focus was on immigration law with emphasis on non-immigrant visa classifications, immigration visa classifications. Some training on document fraud; thought there should have been more. Actual instructor was an immigration inspector because she was wearing the inspector's uniform.

JKR asked if he received training in cultural behavior. [] replied to an extent - we did some roll playing; mock interviews and mock inspections.

JKR asked if they did mock interviews of nationals from Saudi Arabia or Yemen, and [] didn't think so.

JKR asked if he received any language training. He said he did receive about 5 weeks of training in Spanish. They didn't offer any other languages while he was there.

JKR asked if he received any educational experience in counterterrorism.

[] said he did and it was probably the best class because the person who taught it was affiliated with ATF. They watched some videos on UBL and it was interesting. [] said looking back in hindsight, the instructor thought UBL was the biggest threat to the US in the spring of 1999.

JKR asked if this training was for inspection purposes and [] said not too much; it was more in the way of getting us to be aware that this was out there but we didn't do any mock inspections.

JKR asked if they were made aware during FLETC training about security threats - of the national security units of INS - how to respond to those threats as an inspector?

[] responded he didn't specifically remember getting that training; he said they were trained on how to detect fraudulent documents; but it was not focused in a security kind of way; but more to the admissibility of the individual.

JKR asked if he got training on the variety of data bases and technology available to you at primary and secondary and what types of data bases are checked at each point.

[] said they did get training in that but again not a lot - because we were beginning inspectors and the bulk of the secondary training would occur at the port.

JKR asked if IDENT data base was used for folks referred to secondary. [] said he doesn't remember.

JKR asked if that was that something the port practiced. [] said we practiced it, especially on the flight from Trans Brazil. Now we do it all the time. Pre 9/11 that wasn't really happening unless you know you had a case.

JKR asked [redacted] if IDENTs were not a guarantee if you were referred to secondary and [redacted] said yes.

Primary Inspection

JKR asked what are you looking for in a document re fraud.

[redacted] said that basically the focused on 2 primary things: [redacted]

JKR – if you look through Saeed’s document, you will see a number of caches and they look Arabic to me. What training do you get on stamps and caches?

[redacted] said we get training (up until recently you learn from other inspectors) basically what we look for is if there are any [redacted] to make it seem they haven’t overstayed visit in US.

JKR asked if there is any training on fraudulent stamps and how can you tell the difference? FDL puts out alerts all the time – is there a binder to review – something to teach any basics?

[redacted] said there was no formal training even today at his port – they do keep FDL alerts that are updated – nothing on stamps specifically.

JKR – can you describe procedure you were using pre 9/11 – what questions you asked, how you reviewed documents; data bases checked?

[redacted] said he would ask [redacted] and if everything checks out and person seems admissible, I admit that person.

JKR – was there a standard processing time in which you were to process a person.

Scott said yes, pre 9/11 especially in Orlando, facilitation emphasized – get inspection done in [redacted]

JKR – port specific requirement or national policy?

[redacted] – I thought that was national policy

JKR – standard processing time that you were made aware of from disembarking from plane to primary inspection?

- entire flight was to take no longer than

JKR – was there any professional repercussions for persons who would take longer

- actually, yes. When I first got to the port, we would get PWP evaluation – I didn't get a good evaluation because I wasn't processing fast enough; emphasis was on getting those people through.

JKR – were folks given worst shifts or reprimanded?

- no

JKR – was there a port policy about referrals to secondary and what criteria had to be made.

- no port policy that I was aware of – “If in doubt, send it out” to secondary – unwritten policy – if you had a bad feeling about someone

JKR – what was your view – did you ever work secondary?

- yes

9/11 Law Enforcement Privacy

JKR before 9/11

- have to think about that- had been a GS9 for half a year – probably not a lot of secondary – probably soft secondary – immigrant visas.

JKR – what was the general tone at the port about support for recommendations for removal - cultural sense?

said it depended on which supervisor you had on that day; some were more law enforcement minded and others weren't.

JKR – length of stay for B1 and B2s – was there a standard length of stay given pre 9/11 for B1s?

- I don't remember being told anything specific; think if it was a business person, give them as much time as they need. I think I remember if they don't need more than a month give them a ;month; within my discretion; keep it tight.

JKR – B2s – standard length of stay

- 6 months;

JKR – did you have discretion to shorten that time?

only with supervisory concurrence; if they told me to limit person's stay if there was strong evidence that they may have overstayed and might overstay again.

JKR – would you have to refer that person to secondary??

– it would happen in secondary;

JKR – and you would make a notation of that on your INS page

that's correct

9/11 Law Enforcement Privacy

JKR – were Saudi's common; see them often

not as often now; because we used to get Saudia Air; but it went away after 9/11. Pre 9/11 it was common flights, seasonal – summer.

JKR – how did the inspectors view Saudis? The port? Were they treated any differently from other nationalities?

the port I think might have catered to them; the individual inspectors didn't – I know for a fact the airline people catered to them – they were coming to Disney World and would be spending a lot of money and they were seen in that light.

JKR asked if other nationalities were catered to as well

said the Saudis stood out to him; it wouldn't be right for me to say the port or my superiors catered; I think it was more the airlines who would escort the more well to do Saudis up to the line.

JKR – how did that catering effect the adjudication of Saudis? Did it effect how inspectors did their job?

said it might have – but can only speak for myself, it did not for me.

JKR – if you couldn't communicate with a Saudi, what would you do?

said if he couldn't conduct an inspection to get answers to my questions, I can't admit and must refer to secondary – if I can't get information, can't admit.

JKR – if all the answers are filled out on the paperwork?

I would say I would refer them – possible exception –

[redacted]

JKR asked about the culture of the airlines – what is it that the airlines would do to make it clear that the Saudis were being catered to.

[redacted] said he did remember on specific occasions some of the airline reps walking up to the inspector escorting a Saudi family – in effect cutting the line- was the impression I got.

JKR asked if there were Arabic speakers at the port. [redacted] said not the inspectors but some airline personnel.

JKR asked if the airline personnel were naturalized Americans. [redacted] he remembered one was a Lebanese, and one from Morocco - now US citizens or resident card.

JKR asked if some of the airline personnel were Saudi nationals and [redacted] said not that he knew of.

JKR asked if it was a common occurrence for airline personnel to help with communications. He said yes, if we needed it but we can't always find those airline personnel.

JKR – did you spend time on profiling (targeting) – training on different types of persons to look out for at FLETC – i.e. drug courier, multi-identity person – intending immigrant?

[redacted] said he thought they we were taught to look for certain body language – [redacted]

JKR asked if there were certain types of things you were aware of to look out for such as funding.

[redacted] said they were definitely concerned [redacted] – red flags going up – have to refer the person.

JKR asked if there was concern about intending immigrant – [redacted] said yes. JKR asked if there were specific things they would look out for i. e. drugs. He said they would look for [redacted]

Scott said he didn't remember receiving training on behavioral characteristics of people seeking to engage in criminal activity in the US.

Al Ghamdi Inspection

JKR asked [] if he has been interviewed before on this. He said one of the guys told him he was involved in this – sometime in January – prior to getting notice from the 9/11 Commission.

JKR asked if he had any recollection of this inspection. [] said (after reviewing copies of al Ghamdi's travel documents) that these pictures look familiar to me but he didn't remember the specifics of talking to him. But this doesn't look like what I saw on CNN – looks familiar. The other picture I saw he didn't have mustache.

JKR said she needed to ask these questions because she doesn't know the answers. Was your inspector number [] replied no.

JKR said so you did not fill in information (going over stamps). [] is on the customs declaration and [] said that was not his number. JKR indicated it could be Mr. [] number.

JKR said let's go through this for the record - please let me know. [] began to read the INS section result page

Orlando International Report VS 15 flight (Virgin Atlantic) – document type - visa – C573895 – Saudi Arabia – Al Ghamdi, Saeed – dob 11/21/79 – referred by [] [] INS inspector 06/27/01 18:49 (time); subject speaks every little English – no address listed – please question.

JKR asked if that was him and [] said it was. She asked him what was his inspection stamp during that time. [] said they were changed – he believed it was [] his new stamp. The other records are not mine

JKR: "Subject speaks little English" – why is that important?

[] said it was important because you can't get into the depth you want to when you are inspecting a person; what you want them to do in secondary is get native speaker of language or get translator and conduct a full inspection.

JKR asked if he recalled whether he tried to get help in translation in this instance and he said he couldn't remember.

JKR said "no return ticket" how did you know that?

[] said he must have spoken enough English – because that is a question I ask – and he must have said . . . I have them show me the return ticket

JKR asked what is the concern if they don't have a return ticket

[redacted] said the concern is that [redacted]

JKR "no address listed" is that a concern?

[redacted] said basically that's a concern because we want to know where the person is going - [redacted] - part of the reason.

JKR - "please question" - why types of questions did you want secondary to ask?

[redacted] said basically it's a way of saying we don't feel totally right with this person who has more time in the back to go into these questions, [redacted] [redacted], can call translator or airline people to translate to have more fleshed out inspection.

JKR - would the fact that [redacted] raise issues?

[redacted] said yes, especially young males and females that would be of working age that would be coming in - more often than not - with fraudulent documents, intending immigrants.

JKR - was the concern ever on criminal enterprise?

[redacted] said for me, [redacted] - I don't like to use the word "targeting" - but pre 9/11 I looked at Arabs with suspicions. I have spent time in Egypt too but just because [redacted] I look at those people.

JKR said let's look at the customs declaration even though it's not your stamp. When al Ghamdi came to you - travel document, customs declaration and I-94 - combination of documents - and conversation and you referred him to secondary.

[redacted] said that was correct.

JKR asked why the customs declaration - why there are 2 different types - one has intending length of stay and one does not - when you saw this and that he wrote \$500 and wants to stay a month - is that a problem for you

[redacted] said it's pushing it a little bit - [redacted]
[redacted]

JKR - who would put the line through customs declaration? [redacted] didn't know.

JKR - do you ever ask for verification of the amount of money they have on them? [redacted] said no.

JKR – on a normal primary inspection, would you stamp the customs declaration if you admitted the person?

– yes once we admitted them and the I-94 – would have stamped them all on a normal inspection.

JKR – hypothetical – if you personally in secondary had never been able to get translator, or not enough information, they couldn't produce return ticket, what would your recommendation have been?

at that point, as secondary officer, I would have gone to supervisor officer – this is where we stand – what do you want me to do?

JKR – what do you think the supervisor would say

– depends on supervisor – one would have him [redacted] would have him wait for hours for verification – he was law enforcement minded.

JKR – the logs have not been made available to me yet – who the supervisor was on that day on that time – can you recall?

– no way, too many [redacted] 9/11 Law Enforcement Privacy

JKR – was [redacted] the only one law enforcement minded?

– can't say the only one – [redacted] – also strict; there were others who wouldn't be as concerned.

JKR – in the situation like this, would you have sought pre 9/11 IDENT, [redacted] etc.?

– not sure – unless you actually have reason to believe he was a criminal – if you didn't have evidence to guide you in that direction, pre 9/11 no. Now yes.

JKR pre 9/11 [redacted] reviewed normally if you don't have criminal indication

– might be – we did that –

JKR – what about travel documents – what would happen to do those in secondary pre 9/11

– if primary inspector thought they were suspect, we have [redacted] and [redacted] and it would be looked at by other inspectors knowledgeable about fraudulent documents.

JKR – were folks in secondary who had an expertise in documents?

- we have some inspectors that are better than others detecting fraudulent documents

JKR - can you give us name of person you think is best at Orlando

- probably say

JKR - question on I-94 - he only asked for one month - did you have discretion to give him one month?

- no - he got 6 months.

JKR - going to show you out of curiosity, there was another hijacker who came in on the same flight - Banihammad - the inspector number on this was - all I have on that admission - customs declaration and I-94 - it looks - the only difference from Saeed's is he puts Hyatt not "hotel." Looking at these documents (don't have travel documents for him) would the one month and \$500 cause you concern. -

- yes - its stretching it - if he could explain it

JKR - enough of an address

- no - we want hotel, number and street - but if he said hotel and street pre 9/11 I could see someone might let him in.

JKR - someone from UAE treated that Saudi

- no

JKR - he also traveled alone.

9/11 Law Enforcement Privacy

DHS

What changes have you seen on front line with new CBP

- quite a few changes; I think the higher ups backed off the idea you have to inspect so quickly; also we have the NSEERS procedure where nationals from certain countries have to register, IDENT, - don't know if USVISIT is replacing NSEERS - news to me - we are using both right now.

JKR - have you noticed any difference with separation from interior enforcement, legacy ins, - caused any issue at the port?

- not sure I know what you mean

JKR – in counter-terrorism context, if there was someone watchlisted and pulled in secondary, and agents would show up – at some ports there is a bit of a rift between legacy INS and legacy agents.

– haven't see this – have seen some agents come and some FBI

JKR – 00 hits since 9/11?

– one where agent showed up – person suspected of being IRA – coming down from the NTC - I was in secondary and primary for that situation – the one who did the case.

JKR – familiar with National Targeting Center – value?

– think it's great, fantastic – has great value – that's why we sent the guy back.

JKR – value of US VISIT

– I think it is also great – I can tell you if [redacted] was still coming, they wouldn't have a prayer

JKR – SEVIS

9/11 Law Enforcement Privacy

– think its good system – has more bugs than the other systems – have to scroll – call help desk.

JKR – do you have State Dept. information – the consular consolidated data base?

– me personally, know

JKR – because its available in secondary?

– I have pulled up system where you can verify picture – than I have used it

JKR – if you had a message for Commissioner Bonner one thing what would it be to make things better?

– lots more training – lot of in the field training – where you don't have to go to other inspectors – formal training on how to use the systems and how to do your job.

JKR – information from hdq – alerts are they actionable that you are on top if what you need

– I think so things have gotten better.

[REDACTED]
**Primary inspector at Orlando International Airport on June 27, 2001
September 11 Commission Interview March 17, 2004**

Use of name in report: The Commission would agree, if you want, that the Commission will not use your name or your personal information without prior consultation with DHS/CBP about the information we seek to use. Unless we really feel the need, we won't use your name. However, we will not make the flat promise that we will not under any circumstances use your name.

Background.

✓Who else has interviewed you: DOJ OIG, FBI, DHS, CBP.

Saeed al Ghamdi primary inspector.

On June 27, 2001.

Review of passport and visa.

- What do you look for on the document to determine whether fraud or not?
- Can you read Arabic stamps/cachets?
- Have you received any training in reading documents other than FLETC prior to 9/11?

Treatment of Saudis.

- How did inspectors view Saudis pre 9/11? Ever considered a threat to national security?
 - At Orlando, did you ever notice that any particular nationalities were treated any differently than others?
 - What about Saudis in particular?
 - How did the treatment affect adjudication of Saudis?
 - If you could not communicate with a Saudi, what would you do?
 - Were there any Arabic speakers in INS inspections at Orlando?
 - Would the airline help you out?

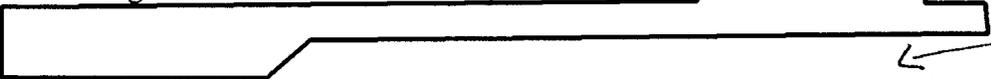
Profiling.

- What unusual characteristics about an alien applying for admission would cause you concern and referral to secondary?
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- What would be the nature of your concern; what would you think was wrong?

Training received.

- Document fraud. Have you ever contacted the FDL?
- Radical fundamentalism.
- Technology.

Normal primary.

- Please describe the procedures you employ in primary screening, including questions asked, documents reviewed, and databases checked.
- Length of stay for B1s: was there a standard length of stay given pre 9/11? Was that a port decision, or national operating policy? *Professional discussions if met outside stds?*
- Processing time: was there a standard processing time?  *If in doubt, send to 2ndary.*
- Was there a port policy about referrals to secondary; a certain criteria that had to be met to refer to secondary? *If in doubt, send to 2ndary.*

Why al Ghamdi referred. Show the color copies of the passport/visa.

who was super?

- **Primary inspection report (show report):**
 - Electronic printout of "INS Inspection Results" reads: (read data fields)
 - "Subject speaks very little English. No return ticket, no address listed; please question."
 - "Subject speaks very little English." Why is that important? What does that indicate? Do you recall whether you got any help in translation?
 - "No return ticket." How did you know? What is the concern here?
 - "No address listed." What is the concern here?
 - "Please question." What type of questions? For what reason?
 - Would the fact that he is alone raise any concerns?
- **Customs declaration (show).**
 - What about the declaration of \$500? Did you seek to verify funds? You must have seen that, since you list "no address" as one of your concerns. Would that have been a concern? Why?
 - Did you review the Customs dec and put the line through it? What is the line for?
- **Secondary inspection.**
 - From your perspective sitting in primary, what were the various options for a secondary inspector with someone like al Ghamdi who had a one way ticket, spoke little English, and didn't seem to know where he was going.
 - If this was all the information you could gather, would that be enough of a basis to seek voluntary or expedited removal?
 - Would normal procedures at Orlando require IDENTing with fingerprint and a photo? Was this a port or national policy as far as you knew?
 - Would  be reviewed?

- Would documents be reviewed, including travel stamps? Was there anyone at Orlando skilled in reading stamps?
- And if you were interested in seeking voluntary or expedited removal, would you feel comfortable approaching your supervisor to make that request?
- **I-94 (show).**
 - Did you stamp the I-94? Did stamp no. belong to you?
 - Al Ghamdi only requested one month stay. Did you have any discretion to give him less than six months?
- **Immigrant Information System (show).**
 - Did you complete this information? Inspector no. again is
- **Banihammad (show documents).**
 - In reviewing his documents, he does list an address, the Hyatt in Orlando, but only lists \$500 and says he's staying for a month. Plus he's alone. Enough to refer him to secondary?

Changes at DHS.

What changes do you see on the front line with the new CBP?

With the separation from ICE?

What is lacking that you really need to be able to do your job better?

Familiarity with National Targeting Center.

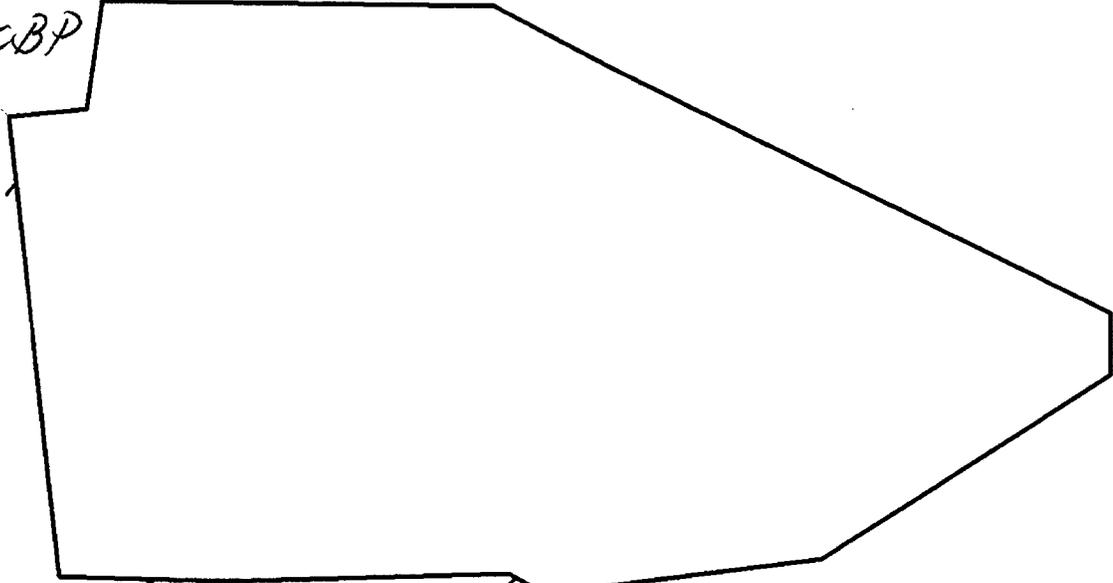
What effect has US VISIT had on entry and the inspection process?

Use and value of SEVIS.

Adequate access to DOS visa via the Consular Consolidated Database.

If you had a message for Commissioner Bonner what would it be?

• CBP



Jan 13 1999 - May 1999.

FLETC: imm law w/ emphasis
NIV

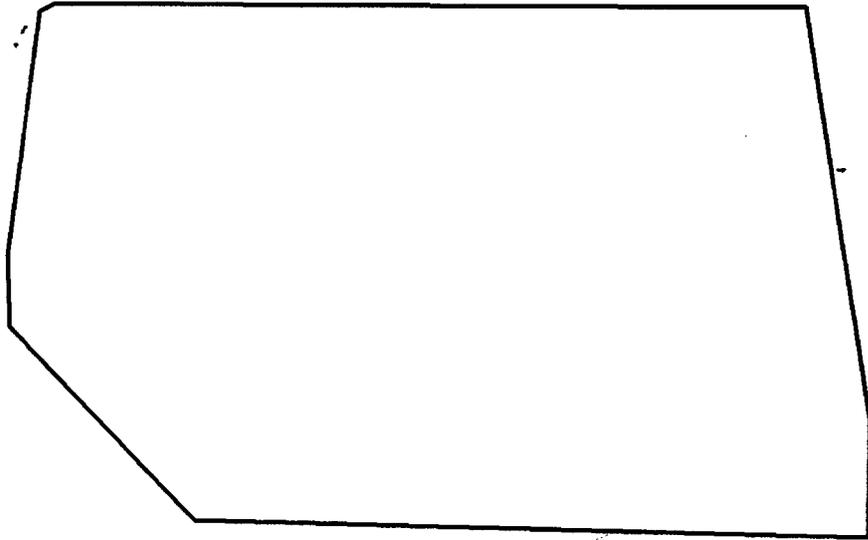
IV classifications.

- more training on doc fraud.
- cultural behavioral - role playing
 - nat'l's of Mideast - no
 - language train 5 who Spanish no other type.
 - CT: best class on CT maybe ATF person

watched videos on Bin Laden.

- thought Bin Laden biggest threat
- no much inspections.
- no training on what to do w/ security aspect: only went to admissibility + inadmissibility

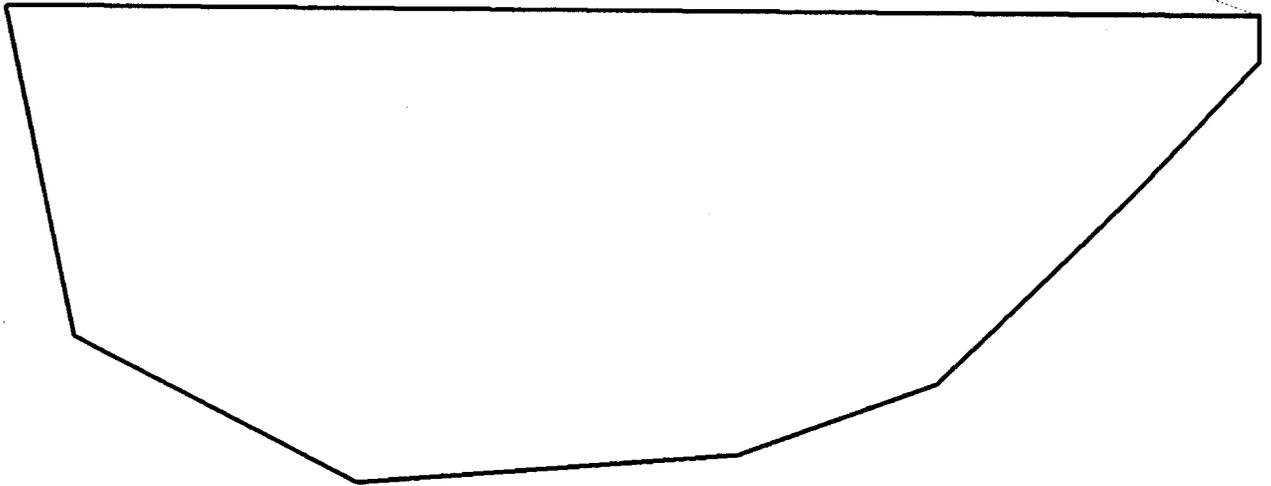
Fraud:



Saudis - airlines catered
to by & in.

9/11 Law Enforcement Sensitive

airline personnel would assist rich Saudis.



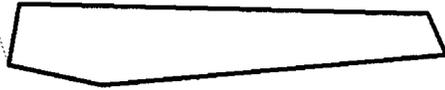
al Ghamdi.

Use translators.



- law enforcement.
- " " " " too.

IDENTIF pre 9/11: no negative evidence -
NEEDED.



- good on fraud docs.

In the field training:-

[REDACTED]
**Secondary inspector at Orlando International Airport on June 27, 2001
September 11 Commission Interview April 16, 2004**

Use of name in report: The Commission would agree, if you want, that the Commission will not use your name or your personal information without prior consultation with DHS/CBP about the information we seek to use. Unless we really feel the need, we won't use your name. However, we will not make the flat promise that we will not under any circumstances use your name.

Background.

Who else has interviewed you: DOJ OIG, FBI, DHS, CBP.

Saeed al Ghamdi secondary inspector.

FLETC.

- When did you train? How long?
- Training in CT?
- Document fraud?
- Databases?
- Mock secondary inspections?
- Cultural training?
- Behavioral training?
- Language training?

Normal primary.

- Please describe the standard operating procedures you employ in primary screening, including questions asked, documents reviewed, and databases checked.
- *Length of stay for B1s:* was there a standard length of stay given pre 9/11? Was that a port decision, or national operating policy? If you gave less than the standard time, were there professional repercussions?
- *Length of stay for B2s:* was there any discretion in length of stay granted B2s pre 9/11?
- *Length of stay for vocational students:* what was your understanding of the rule? Did the one year limitation include the 30 days to leave, or was the 30 days tacked on at the end of the stay so that the stay in reality was 13 months?
- *Processing time at Miami:* was there a standard processing time? [REDACTED]
[REDACTED] Any professional repercussions if did not meet that processing time?
- Was there a port policy about referrals to secondary; a certain criteria that had to be met to refer to secondary?

Review of passport and visa.

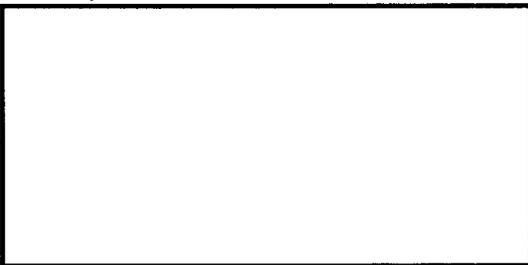
- What do you look for on the document to determine whether fraud or not?
- Can you read Arabic stamps/cachets?
- Have you received any training in reading documents other than FLETC prior to 9/11?
- Does the port always make sure there are inspectors on duty in secondary with expertise in documents and stamps?

Treatment of Emirates and Saudis.

- How did inspectors view Saudis pre 9/11? Ever considered a threat to national security?
 - At Orlando, did you ever notice that any particular nationalities were treated any differently than others?
 - What about Saudis in particular?
 - How did the treatment affect adjudication of Saudis?
 - If you could not communicate with a Saudi, what would you do?
 - Were there any Arabic speakers in INS inspections at JFK? Did you always have to rely on the airlines?
 - Would the airline help you out?

Profiling.

- What unusual characteristics about an alien applying for admission would cause you concern and result in a referral to secondary?

- 

- What would be the nature of your concern; what would you think was wrong?

- **Al Ghamdi's secondary inspection.** (show documents).
- **Primary inspection report (show report):**
 - Electronic printout of "INS Inspection Results" reads: (read data fields)
 - *"Subject speaks very little English. No return ticket, no address listed; please question."*
 - *"Subject speaks very little English."* Why is that important? What does that indicate? Do you recall whether you got any help in translation?
 - *"No return ticket."* How did you know? What is the concern here?
 - *"No address listed."* What is the concern here?
 - *"Please question."* What type of questions? For what reason?

o [REDACTED]

- Where do you normally work?
- Where were you working on June 27, 2001?
- Was [REDACTED] the inspector number assigned to you at that time?
- After reviewing al Ghamdi's travel documents and INS records, do you have any recollection of al Ghamdi or this interview?
- Please read into the record the results which pertain to your work.
- Please describe how you conducted the inspection and what transpired, to the best of your recollection.
- Did you review al Ghamdi's passport and visa? Did you check to see if any potential fraud?
- How long did you interview al Ghamdi? Inspection results report indicates at max, 10 minutes.
- What databases did you check in adjudicating al Ghamdi?

Let's review the primary inspection report again:

- "Subject speaks very little English". How did you communicate with him? Could he speak English? Did you need a translator? Did you seek one?
- Brunsman wrote: "No return ticket." Did you check whether he had a return ticket? Would you normally check to see if a traveler has a return ticket?
- Brunsman wrote: "No address listed." What did you ask regarding his destination? What did he say?
- Did you check to see how much money he had?
- Did you ask what was his purpose in coming to the U.S.?
- Check his [REDACTED]? His luggage?
- Did he exhibit any unusual behavioral characteristics during the screening that caused you any concern?
- Did you IDENT, taking fingerprints and photo?

Let's take a look at your comments on the secondary:

- [REDACTED] wrote: "Tourist. Valid docs. Sufficiently funded. B-2, six months."
- "Tourist". How did you know?
- "Valid docs." How did you know?
- "Sufficiently funded." How did you know? Did you ask to see his wallet? How much money did he have? Did it differ from the \$500 Customs dec? Was this enough for a one month stay?
- "B-2. Six months." How much time did he ask for? Did you have any discretion in only giving him the one month he asked for on his Customs dec?

- **Immigrant Information System (show).**
 - o Did you complete this information? Inspector no. again is [REDACTED]

- **I-94 (show).**
 - o Did you stamp the I-94? Did stamp no. [REDACTED] belong to you?

- Al Ghamdi only requested one month stay. Did you have any discretion to give him less than six months?
- **Customs declaration (show).**
 - What about the declaration of \$500? Did you seek to verify funds? You must have seen that, since you list "no address" as one of your concerns. Would that have been a concern? Why?
 - Did you review the Customs dec and put the line through it? What is the line for?
- **Secondary inspection.**
 - From your perspective, what were the various options for a secondary inspector with someone like al Ghamdi who had a one way ticket, spoke little English, and didn't seem to know where he was going.
 - If this was all the information you could gather, would that be enough of a basis to seek voluntary or expedited removal?
 - Would documents be reviewed, including travel stamps? Was there anyone at Orlando skilled in reading stamps?
 - If you had been interested in seeking voluntary or expedited removal, would you feel comfortable approaching your supervisor to make that request?

Changes at DHS.

What changes do you see on the front line with the new CBP?

With the separation from ICE?

What is lacking that you really need to be able to do your job better?

Familiarity with National Targeting Center.

What effect has US VISIT had on entry and the inspection process?

Use and value of SEVIS.

Adequate access to DOS visa via the Consular Consolidated Database.

If you had a message for Commissioner Bonner what would it be?